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Things to Know as a New Patient to Our Office

NON COVERED SERVICES

We will bill our services to your Medical Insurance Plan. Unfortunately, your insurance company does not cover all services that may be provided during your eye examination. The two most common of these are a routine eye exam and a charge for refraction.

Routine Eye exam

A routine eye examination is when there are no particular problems for your visit and you present for a check up to make sure your eyes are healthy. If you have blurry vision, cataracts, pain in or around the eyes, dry eyes, or some other problem, you should say so, which may be considered a covered service. However, if your only reason to visit us is to get your glasses changed, this is usually a non covered service. In order for insurance to pay for your visit, a medical problem like those mentioned above would be necessary.

Refraction Charge

A refraction is done to determine whether you are nearsighted, farsighted, have astigmatism, and/or whether glasses are necessary or need to be changed. This is an essential part of your eye examination. The refraction most importantly will determine how well you can see. If your vision cannot be corrected with glasses, you may have some form of eye disease. Medicare and most medical insurance companies will not pay for refractions, although, as you can see above, it is an imperative part of a comprehensive eye examination. You will be required to pay for this service on the day of your exam. Our fee for this service is \$40. Be familiar with your insurance coverage as some may provide reimbursement for this service under your vision insurance. (We do not bill to your vision insurance)

Dilation Procedure

You should plan on having your eyes being dilated the day of your first visit. Dilating drops are used to enlarge the pupils of the eye to allow our doctor to get a better view of the inside of your eye. The dilating eye drops are necessary to diagnose your condition.

Dilating drops frequently blur vision for a length of time, which varies from person to person and make you more sensitive to light. Due to this sensitivity, sunglasses should be worn when your eyes are dilated. If you need disposable sunglasses please ask for them when checking out. We recommend you bring a driver for any dilation appointment.

OUT OF NETWORK/DEDUCTIBLES

Due to recent insurance regulations, we may contact your insurance company prior to your visit to gather information about your plan. If we are seeing you "out-of-network" you will have to pay a portion of your expected charges as you check in. If you have not reached your annual deductible you will have to pay a portion of your expected charges as you check in.